

# CRUISE ALASKA

WITH "THE ONES IN RED"

**Credit Union Educational  
7-Day Alaskan Cruise Conference  
July 16 - 23, 2010**

*Register Early for Best Cabin  
Selection & Great Savings!*

*Aboard Celebrity Infinity*

**Discover The Wonders Of Alaska  
While Exploring Up-To-The Minute  
Credit Union Issues**



Educating the Credit Union Community <sup>exclusively</sup> Since 1979





*The Original Credit Union  
Educational Cruise  
Conference Providers*

**WE'RE "THE ONES IN RED"**

At CU Conferences® we've been dedicated to educating the credit union community exclusively since 1979. And we're proud to note that many who attend our conferences are loyal, repeat participants.

What sets us apart? A relaxed atmosphere, sit-down meals and meeting environments that are perfect for plenty of networking and for allowing you the personal attention you deserve.

Should you need anything at all while you're at our conferences – if you have questions or problems or even if you just want to shoot the breeze – look for a member of our CU Conferences® staff.



**You can't miss us.  
We're "The Ones in Red."**

We appreciate your participation, and we are here to do whatever it takes to make your conference experience a cut above the rest.

**888-465-6010**

**[www.cuconferences.com](http://www.cuconferences.com)  
[www.theonesinred.com](http://www.theonesinred.com)**



*There Is Still A Place That Inspires A True  
Sense of Wonder And A Credit Union Conference  
That Inspires You To Be Your Best!*

**CU Conferences®  
Credit Union Educational 7-Day  
Alaskan Cruise Conference**

**❖ July 16 – 23, 2010 ❖**

*To Be Your Best You Must Mingle With The Best*

**Who Will Attend:**

- ❖ **Credit Union Directors**
- ❖ **CEOs & CFOs**
- ❖ **Presidents**
- ❖ **Vice Presidents**
- ❖ **Treasurers**
- ❖ **Chairpersons**
- ❖ **Supervisory Committee Members**
- ❖ **Senior Management**
- ❖ **Committee Members**

*Be The Best Informed On Issues Vital To Your Credit Union*

**Your Credit Union, Employees, and  
Board Directors –Risks Well Worth Protecting!**

**A Few of the Topics You Will Explore:**

- ❖ **Mentoring Your GM/CEO Successfully**
- ❖ **Merging Different Corporate Cultures Successfully**
- ❖ **Working With The New Generation**
- ❖ **Workplace Violence**
- ❖ **Robbery – Before, During & After**
- ❖ **Pandemic Planning – Better Get Ready!**

*Plus! Many More Informative Topics*

*And By Learning From The Best!*

**Two of the Credit Union Movements Most Informed Speakers**

**Rick Ottenstein, PH.D, CEAP, CTS** *CEO, Workplace Trauma Centre*  
**Donna Tona, CTS** *President, Tona O'Reilly Associates, Inc.*

**Credit Union Educational Alaskan Cruise Conference Includes:**

- ❖ **7-Day Cruise Aboard *Celebrity Infinity***
- ❖ **All Educational Sessions, Workshops And Materials**
- ❖ **Complete Ship Facilities**
- ❖ **All Meals Onboard**
- ❖ **World-Class Entertainment**
- ❖ **Private Cocktail Reception**

*Register Early for  
Best Cabin Selection!*

**CU CONFERENCES® 2010 CREDIT UNION EDUCATIONAL 7-DAY ALASKAN CRUISE CONFERENCE**



*CU Conferences Presents A High Quality Credit Union Education Alaskan Cruise Conference Aboard Celebrity Infinity – an innovative cruise ship committed to excellence in design and service at the best possible value!*

**Friday, July 16, 2010**

Depart: **Seattle, Washington** ~ The Emerald City of the Pacific Northwest, Seattle is known for its stunning waterfront, Pike Place Market, and Space Needle. Cruise through Puget Sound – an estuary where salt water and fresh water mix. View 2,500 miles of beaches, bluffs, mudflats and wetlands.

**Saturday, July 17 ~ At Sea**

**Sunday, July 18**

**Ketchikan, Alaska** ~ In the heart of the Tongass National Forest, this narrow, picturesque city is where you can immerse yourself in Tlingit Indian culture, view the world's largest collection of totem poles and stroll along historic Creek Street.

**Monday, July 19 ~ Scenic Cruising: Tracy Arm Fjord**

Thirty miles of twists, turns and spectacular views of this dazzling glacier-blue fjord. Watch for seals relaxing on icebergs and bald eagles soaring in the sky.

**Juneau, Alaska** ~ For years Juneau's livelihood, like that of many Alaskan cities, was tied to mining. The city itself is built on tailings from the A-J mine whose shafts perforate the hillside above town. Sample salmon baked over an alderwood fire, pan for gold, and hike the massive Juneau Icefield.

**Tuesday, July 20**

**Skagway, Alaska** ~ Surrounded by magnificent scenery, the excitement of yesteryear lingers around every street corner. Known as the "Gateway to the Yukon" during the Klondike Gold Rush, the town's restored buildings, saloons and quaint wooden sidewalks give you the historic boomtown experience.

**Scenic Cruising: Inside Passage** Pristine water, snow-capped mountains, deep fjords and forested islands. Home to picturesque coastal communities rich with Native culture and history.

**Wednesday, July 21 ~ At Sea**

**Thursday, July 22**

**Victoria, British Columbia** ~ Enjoy High Tea at the magnificent Empress Hotel. Roam through charming downtown Victoria, noting double-decker buses, turreted castles, fine British woolens and delicate china. Visit Butchart Garden's impeccable landscaping of glorious blooms.

**Friday, July 23, 2010**

Disembark: **Seattle, Washington**

*For Pre or Post Cruise Hotel Accommodations, Call Jill Donati at Altair Travel and Cruises at 800-880-0055. Or You May Email Her at [jilldonati@altairtravel.com](mailto:jilldonati@altairtravel.com)*



Polished marble, warm woods and etched glass add to the luxurious atmosphere where you'll enjoy sumptuous, world-class meals, cocktails in a piano bar, breakfast overlooking the sea, exciting theatrical performances and the comfort of opulent staterooms – leaving you with memories of a perfect credit union educational cruise conference experience aboard **Celebrity Infinity!**

**Register Early & Save!**

*A \$900 PER PERSON deposit MUST accompany reservation form to hold cabin category requested.*

**On or Before November 30, 2009 . . . . . Save \$100 Per Person!**

**December 1, 2009 – March 1, 2010 . . . . . Save \$50 Per Person!**

❖ **Final Payment Due: April 15, 2010** ❖

CABIN CATEGORY	PARTICIPANT (1st Person)	SPOUSE/GUEST (2nd Person)
<b>11 – Inside Stateroom</b>	<b>\$1995</b>	<b>\$ 995</b>
<b>7 – Oceanview Stateroom</b>	<b>2495</b>	<b>1095</b>
<b>2C – Deluxe Verandah Oceanview</b>	<b>2995</b>	<b>1195</b>
<b>2A – Deluxe Verandah Oceanview</b>	<b>3195</b>	<b>1195</b>
<b>C3 – Concierge Class</b>	<b>3495</b>	<b>1295</b>

*Rates based on double occupancy. Rates do not include taxes and fees of \$386.35 per person (all taxes and fees are subject to change). For 3rd and 4th person rates, single rates and availability of suites, contact Jill Donati at 800-880-0055.*

**BOOKING INSTRUCTIONS:** You may request a reservation form from Altair Travel or register online at [www.cuconferences.com](http://www.cuconferences.com). **In order to feel safe and secure when you travel, travel insurance is now mandatory for CUC Cruises and is included in the required deposit.** Details on complete insurance coverage will be mailed with your documents. Prices do not include airfare, taxes or insurance and are based on double occupancy. **Single, triple & quad cabins are based on availability. Inquire for rates and book early. Cancellation Fees Apply – See Terms & Conditions.**

**GRATUITY POLICY:** Exceptional service is part of the cruise experience. CU Conferences' goal is to make sure you receive the finest service possible so we've made it easy for you to reward excellent service onboard. A per guest/per day gratuity for dining & stateroom services will be automatically charged to your **onboard stateroom account**. This amount will be paid on your behalf to the cruise line staff.

**Mail Registration and Deposits to:\***

**Altair Travel & Cruises**  
Travel Consultants/Domestic & International  
2025 South Brentwood Boulevard, St. Louis, Missouri 63144

Toll-free: **800-880-0055** Please ask for **Jill Donati** Fax: **888-213-1465**

**PASSPORT  
REQUIRED**

\***Please Note:** Credit Cards are NOT accepted for payment.  
Registration can NOT be confirmed until your deposit is received.  
Passport MUST have validity date 6 months beyond your travel date.

# TERMS & CONDITIONS

Please read the Terms & Conditions and complete all applicable spaces on Registration Form

## Cancellation Policy:

- Cancellations made on or before January 12, 2010 will receive a complete refund.
- Cancellations made between January 13, 2010 and February 14, 2010 will be assessed \$200 per person plus Administrative Fee and non-refundable insurance.
- Cancellations made between February 15, 2010 and April 12, 2010 will be assessed \$600 per person plus Administrative Fee and non-refundable insurance.
- Cancellations made between April 13, 2010 and May 14, 2010 will be assessed 50% of cruise per person including airfare, hotel & package charges plus Administrative Fee and non-refundable insurance.
- Cancellations made between May 15, and June 15, 2010 will be assessed 75% of the total cost per person including airfare, hotel & package charges plus Administrative Fee and non-refundable insurance.
- Cancellations received after June 16, 2010 will be assessed a 100% cancellation fee per person including "no shows."

All Cancellations must be received in writing, as well as by phone, by Altair Travel, 800-880-0055.

**Change Charges:** To cover administrative costs, a per-person charge will be made if you request a change in your travel arrangements after the final payment on April 15, 2010. Altair Travel will charge a \$50 per person fee. You will also be subject to fees imposed by Celebrity Cruise Lines, airlines and hotels involved in your package. Change fees apply to name corrections and spellings. Change charges are not assessed for stateroom upgrades or for the addition of services, unless air reservations are altered and/or travel documents must be reissued.

**Note about Name Changes:** It is at the discretion of the cruise line if name changes will be allowed. Changes will be charged a change fee determined by the cruise line plus additional fees for ticketing and mailing. Name changes may result in recalculation of fare at current rates. Name changes are not allowed on airline tickets once issued.

**Conference Rate:** The conference rate includes a 7-night cruise and conference fees. These rates are not combinable with any other Celebrity Cruises promotional offer, certificate, voucher or past passenger specials as they are negotiated contracted rates.

**Travel Insurance:** Travel insurance is now mandatory for Credit Union Conference Cruises and must be paid with deposit. Traveler offers the most comprehensive package which includes coverage for Trip Cancellation and Interruption for Select Covered Reasons; Missed Connection; Travel Delay; Baggage Delay; Emergency Medical Transportation plus Medical Expenses, plus other coverage as offered by the insurance company. Details on the complete insurance package will be mailed to you with your documents. Insurance premiums are non-refundable/non-transferable and are included in the required deposit. The insurance premium is dependent on total trip cost (cruise, air, taxes, etc.). Therefore the premium may increase if optional land packages, cabin upgrades or other items affecting total package price are added.

**Air:** Airfare is not included as part of the package, however Altair Travel can make flight arrangements for you. Altair Travel will charge a service fee for all airline tickets issued by them. Airfares are based on capacity controls and fares can be discontinued at any time, therefore airfares cannot be guaranteed until ticketed. Payment is required at time of ticketing. Most airfares are non-refundable with penalties involved for changes. Name changes are not allowed once tickets are issued. Due to flight schedules and/or availability, it may be necessary for passengers to overnight either before or after the cruise. Hotel accommodations and transfers will be at the passenger's expense. If you plan to make your own air arrangements, please contact Altair Travel to verify the cruise line's requirements for arrival and departure.

**Airport/Ship Transfers:** Transfer service between the airport and the ship is available at \$26.00 per person each way. This is only available on arrival and departure dates. If you are making your own air arrangements, or arriving/departing different from the cruise dates, please call Altair to see if transfers are available for advance purchase.

**Deposit:** A \$900.00 PER PERSON Deposit Is Required.

A completed reservation form along with the required deposit must be sent in order to register. Faxed reservation forms are not accepted. The non-refundable insurance premium is included in the deposit.

**Documents:** All documentation including invoices information packets, etc. will be sent to your credit union. Requests to have documents mailed directly to a home address require a letter of permission from the Credit Union CEO.

**Final Payment:** Final Payment Is Due April 15, 2010.

Port charges, government taxes, and fees are \$386.35 per person and will be added to your final invoice. All taxes & fees are subject to increase.

## Proof of Citizenship:

**U.S. and Canadian Citizens MUST Carry A Valid Passport.**

(Passport MUST have validity date of 6 months beyond your travel date)

Please ensure that the full name given on the conference reservation form is your legal name (no nicknames or abbreviations) as your cruise and air ticket must match passport. Non U.S. or Canadian citizens will be responsible to check with their Consulates to determine the documentation requirements for countries to be visited.

**Disclaimer of Liability:** Credit Union Conferences and Altair Travel hereafter referred to as the Sponsor and the Agent, act as a mere agent for suppliers in selling travel related services, that are not directly supplied by the Sponsor or the Agent. Therefore, they shall not be responsible for breach of contract or any actions or omissions on part of such suppliers, which result in any loss, damage, delay or injury to you or your travel companions or group members. Sponsor and Agent do not guarantee any such suppliers rates, bookings, reservations, connections, scheduling, or handling of personal effects. Sponsor and Agent shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, criminal acts or abnormal conditions or developments, or any other actions, omissions, or any other conditions outside the Sponsor or Agent's control including cancellations or delays caused by invalid passports, visas or other required travel documents.

The responsibility of Celebrity Cruise Line is governed by the passenger contract on your cruise ticket.

Payment of cost constitutes automatic consent to the above and all clauses.

- Special Notes:**
- Any special requests will be forwarded on to the cruise line; however these are requests only and cannot be guaranteed.
  - Credit cards are NOT accepted for payment.
  - Registration can NOT be confirmed until your deposit is received.

# Set Sail with "The Ones in Red"

The Original Credit Union Educational Cruise Conference Providers

## CU CONFERENCES® CREDIT UNION EDUCATIONAL 7-DAY ALASKAN CRUISE CONFERENCE

❖ JULY 16 - 23, 2010 ❖



### Full Legal Name (as listed on Passport)

Citizenship:  U.S.  Other (please specify): \_\_\_\_\_ Date of Birth \_\_\_\_\_

Title \_\_\_\_\_ Nickname for Badge \_\_\_\_\_

### Home Address (required)

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Home Phone Number \_\_\_\_\_ E-mail Address \_\_\_\_\_

### Sharing Cabin With

Citizenship:  U.S.  Other (please specify): \_\_\_\_\_ Date of Birth \_\_\_\_\_

### Credit Union Name

Asset Size \_\_\_\_\_

### Credit Union Contact

### Credit Union Address (No P.O. Box)

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Preferred Daytime Phone Number \_\_\_\_\_ Fax Phone Number \_\_\_\_\_

E-mail Address \_\_\_\_\_  Credit Union  Home

### Airfare Options:

Book My Airfare From: \_\_\_\_\_ (city) \_\_\_\_\_

Airport Transfers:  Yes  No (Available on Cruise Days only)

I Will Book My Own Airfare

Airport Transfers:  Yes  No (Available on Cruise Days only)

### Cabin Category:

Cabins MUST be booked with Altair Travel & Cruises.

1st Choice: \_\_\_\_\_

2nd Choice: \_\_\_\_\_

**Please Note:** A \$900 per person deposit MUST be included with this form to hold the category requested. Faxed requests to hold cabins are no longer accepted.

### Dining Selections: (non-smoking only)

Check One Seating Option:

1st Seating (5:45 p.m.)  2nd Seating (8:00 p.m.)

Table Size:  4  6  8  10

Seat Us With: \_\_\_\_\_

Open Seating (dine anytime between 5:30 p.m. - 9:00 p.m.)

### Special Requests & Special Needs

(MUST be made at time of booking):

## Mail Registration and Deposits to:



### Altair Travel & Cruises

Travel Consultants/Domestic & International

2025 South Brentwood Boulevard, St. Louis, Missouri 63144

Toll-free: 800-880-0055 Please ask for Jill Donati Fax: 888-213-1465

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**PASSPORT REQUIRED**